Australian Government

Australian Customs and Border Protection Service

INSTALLING THE MOST RECENT VERSION OF CSI

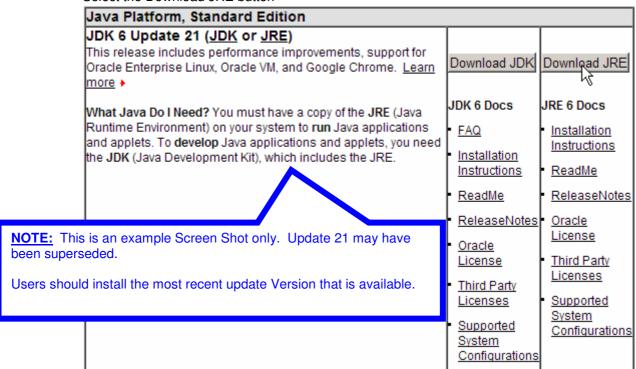These instructions apply to the following combinations of Internet Explorer and Operating System:

Operating System	Browser Version			
	IE6	IE 7	IE 8	IE 9
Windows XP SP2	-	X	X	-
Windows XP SP3	-	X	X	-
Windows Vista 32 bit	-	X	X	-
Windows Vista 64 bit	-	-	-	-
Windows 7 32 bit	-	X	X	-
Windows 7 64 bit	-	-	-	-

Importantly, these instructions *do not apply to any 64 bit version of any Windows operating system*.

These instructions will change the System Java version to the most recent available from the Sun website. Confirm that any applications you have installed on system which rely on Java are compatible with this version of Java.

1. **Ensure that your certificates are backed up**. Although certificates are not removed when CSI is uninstalled in the following step, it is better to be safe and keep a backup.
2. If CSI 2.3 is already installed, remove it. This version is the one supplied as part of the installation package provided by Customs.
   a. Go to Start->All Programs->CSI->Uninstall CSI
   b. You may be required to restart the Computer
3. Go to http://www.oracle.com/technetwork/java/javase/downloads/index.html

4. Download and install **the most recent version of Java Platform**, Standard Edition. Select the Download JRE button

Java Platform, Standard Edition

JDK 6 Update 21 (JDK or JRE)
This release includes performance improvements, support for Oracle Enterprise Linux, Oracle VM, and Google Chrome. Learn more ▸

What Java Do I Need? You must have a copy of the **JRE** (Java Runtime Environment) on your system to **run** Java applications and applets. To **develop** Java applications and applets, you need the **JDK** (Java Development Kit), which includes the JRE.

Download JDK   Download JRE

JDK 6 Docs   JRE 6 Docs
- FAQ   - Installation Instructions
- Installation   - ReadMe
  Instructions
- ReadMe   - ReleaseNotes
- ReleaseNotes   - Oracle License
- Oracle License
                  - Third Party Licenses
- Third Party
  Licenses   - Supported System Configurations
- Supported
  System
  Configurations

NOTE: This is an example Screen Shot only. Update 21 may have been superseded.

Users should install the most recent update Version that is available.

   a. In the screen that follows after clicking the button above, select "Windows" from the Platform drop down.
   b. Download and install the JRE.

5. Go to http://www.csi.business.gov.au/Pages/default.aspx. Download and Run the CSI Installer Package. Use the default values for installing the application.
   a. This should install version 3.1.19 of the CSI. You can confirm this by Opening the CSI Management Utility (Start -> All Programs -> Common-Use Signing Interface -> CSI Management Utility). Click the "Advanced" button at the bottom of the application window and select the "About" tab.

6. Configure Java 6 for CSI.
   a. CSI installs its own version of java in its Program Directory - a file will need to be copied from that version of java into the system Java installed in step 4.
   b. Open Windows Explorer and Navigate to the folder
      `C:\Program Files\Common-Use Signing Interface\JRE\lib\ext`
   c. Select the file
      `csi.jar`
      and copy it (Control + C). The file may not have an extension. If that is the case select the
      `csi`
      file and copy it.
   d. Navigate to the folder
      `C:\Program Files\java\jre6\lib\ext\`
   e. Paste the file into the folder (Control + V). You may need administrator rights to do this or you may be asked to affirm your action.

7. Disable the Internet Explorer Java Add On:
   a. **Open Internet Explorer**.
   b. On the right hand side of the screen, Open the **Tools** Menu and select **Internet Options**
   c. On the **Programs** Tab, Select **Manage Add-ons**.
   d. **Disable** the Java SSV Helper Add-on if it exists.
   e. Click **Close**
   f. Click **OK**

<u>Important Note:</u> Please ensure you have disabled any pop-up blockers on your machine and that Java Updates are switched off.