



INSTALLING CSI WITH WINDOWS 7 64 BIT AND IE8

1. Ensure that your certificates are backed up. Although certificates are not removed when CSI is uninstalled in the following step, it is better to be safe and keep a backup.
2. If CSI is already installed, remove it.
 - a. For CSI – Go to Start->All Programs->CSI->Uninstall CSI
 - b. You may be required to restart the Computer
3. Go to <http://www.oracle.com/technetwork/java/javase/downloads/index.html>
4. Download and install the most recent version of Java Platform, Standard Edition. Select the Download JRE button

Java Platform, Standard Edition		
JDK 6 Update 21 (JDK or JRE) This release includes performance improvements, support for Oracle Enterprise Linux, Oracle VM, and Google Chrome. Learn more ▶	Download JDK	Download JRE
What Java Do I Need? You must have a copy of the JRE (Java Runtime Environment) on your system to run Java applications and applets. To develop Java applications and applets, you need the JDK (Java Development Kit), which includes the JRE.	JDK 6 Docs	JRE 6 Docs
	FAQ	Installation Instructions
	Installation Instructions	ReadMe
	ReadMe	ReleaseNotes
	ReleaseNotes	Oracle License
	Oracle License	Third Party Licenses
	Third Party Licenses	Supported System Configurations
	Supported System Configurations	

NOTE: This is an example Screen Shot only. Update 21 may have been superseded.

Users should install the most recent update Version that is available.

- a. In the screen that follows after clicking the button above, select “Windows” from the Platform drop down. Do not select “Windows x64”:
 - b. Download and install the JRE.
5. Go to <http://www.csi.business.gov.au/Pages/default.aspx>. Download and Run the CSI Installer Package. Use the default values for installing the application.
 - a. This should install version 3.1.19 of the CSI. You can confirm this by Opening the CSI Management Utility (Start -> All Programs -> Common-Use Signing Interface -> CSI Management Utility). Click the “Advanced” button at the bottom of the application window and select the “About” tab.
 6. Configure Java 6 for CSI.
 - a. CSI installs its own version of java in its Program Directory - a file will need to be copied from that version of java into the system Java installed in step 2.

- b. Open Windows Explorer and Navigate to the folder
C:\Program Files (x86)\Common-Use Signing Interface\JRE\lib\ext
 - c. Select the file
csi.jar
and copy it (Control + C). The file may not have an extension. If that is the case
select the
csi
file and copy it.
 - d. Navigate to the folder
C:\Program Files (x86)\java\jre6\lib\ext\
 - e. Paste the file into the folder (Control + V). You may need administrator rights to
do this or you may be asked to affirm your action.
7. Disable the Internet Explorer Java Add On:
 - a. **Open Internet Explorer in 32 bit mode.** In the Windows Start Menu that is the
version of Internet Explorer *without* the text "(x64)" in its title.
 - b. On the right hand side of the screen, Open the **Tools** Menu and select **Internet
Options**
 - c. On the **Programs** Tab, Select **Manage Add-ons.**
 - d. **Disable** the Java SSV Helper.
 - e. Click **Close**
 - f. Click **OK**
8. **To access the CCF, the user must run the 32 version of Internet Explorer.** In the
Windows Start Menu that is the version of Internet Explorer without the text "(x64)" in its
title.

**Important Note: Please ensure you have disabled any pop-up blockers on your machine
and that Java Updates are switched off.**